Online LEGO Community

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Intro

- A part of the LEGO Fan Community since 1998.
- Co-founder of COLTC, current member of GFLUG & GFLTC.
- Attended various LEGO conventions since 2002.
- Web-Site Coordinator for Brickworld.
- Creator of BrickBuildr and iPick-a-Brick.

How Long Have You Been a Part of the LEGO Community?

- BrickBuildr
- The Brothers Brick
- EuroBricks
- Bricklink
- BrickShelf
- BrickBay
- Peeron

- LUGNET
- Brickset
- 1000steine.de
- Fibblesnork
- LEGO Maniacs' Guide
- AUCzilla
- RTL (or ATL)

Online LEGO Community Timeline

- 1993: (Feb 18) alt.toys.lego
- 1994: (Jan 10) rec.toys.lego
- 1995: Adequate.com LEGO Maniacs's Guide
- 1996: Fibblesnork, Auczilla
- 1997: Brickset
- 1998: LUGNET, Peeron
- 2000: Brickshelf
- 2001: Brickbay (Bricklink)
- 2004: Eurobricks
- 2005: The Brothers Brick
- 2007: BrickBuildr

Diverse Community

- Diversity of fan of LEGO interest along product lines & themes
- Geographic specific groups
- Explosion of web-sites as well as specialized groups (see: Flickr & MOCpages groups)
- Licensed products have brought in a new influx of fans by the geek culture (Batman, Star Wars, Indiana Jones)

Popular Sites

- General Community:
 - LEGO.com
 - LUGNET
 - 1000Steine.de
 - EuroBricks
 - LEGOFan

- Shopping/Market Place:
 - LEGO.com
 - eBay
 - BrickLink
 - Craigslist

- Set/Part Inventory:
 - Brickset
 - LUGNET
 - Peeron
 - Bricklink

- MOC/Image Hosting:
 - Brickshelf
 - Flickr
 - MOCPages
 - MOCshow
 - BrickBuildr

- Themed:
 - FBTB (Star Wars)
 - (Pre.) Classic-Space
 - Classic-Castle
 - Classic-Pirate
 - Forbidden Cove
 - Trains-n-Town

- Classic-Town.net
- BZPower
- MechaHub
- Mindstorms
- FIRST LEGO
 League International
- etc.

- Fan Magazines:
 - BrickJournal
 - RailBricks
 - HispaBricks
- 3rd Party Bricks:
 - BrickArms
 - BrickForge

- Blogs:
- Pod-casts/Films:
 - LAMLradio
- Virtual LEGO:
- LEGO Based Comics:

- LEGO User Groups (LUGs):
 - over 30+ LUGs in North
 America alone
- LEGO Train Clubs (LTCs):
 - ILTCO
 - over 30+ LTCs world-wide

- International LUGs:
 - Brickish Association
 - FreeLUG
 - HispaLUG
 - HKLUG
 - ItLUG
 - LUGPol
 - (many, many more)

Popular Sites (cont.) (LEGO Fans are everywhere)

- Social Networks:
 - Facebook
 - Twitter
 - Linked In

Popular Sites (cont.) (I mean everywhere)

- BoingBoing.net
- Make Magazine
- Fashion/Craft/Art/Gadget blogs
- Wikipedia

Problems Facing The Fan of LEGO Community

- Some problems aren't new:
 - Signal vs. Noise
 - Language Barrier
 - Adult vs. Child Audience
 - Online Predators
 - Fraud

(New) Problems Facing The Fan of LEGO Community

- Some problems are:
 - Isolation/Fragmentation
 - Collection of Usernames/ Passwords
 - More work to post announcements
 - Avatars & Hidden Identities

- Limited "off the shelf" software
- Duplication of announcements
- MOC fraud

Old Problems

- Signal vs. Noise:
 - Mindless chatter vs. useful information
 - Harness mindless chatter
 - Rating system (Like/Dislike)
 - Digg.com
 - Some chatter can't be quantified
 - Politics, religion, point-of-views, building philosophies, arguments

Old Problems (cont.)

- Language Barrier:
 - Becoming less of a problem with time
 - Tools to translate a page (or whole web-site) into your language
 - Now able to get announcement (RSS) feeds in your language

Old Problems (cont.)

- Adult vs. Child audience:
 - Flag inappropriate content
 - Self govern behavior, language, and subject matters
- On-line Predators:
 - How protect the children?
 - Take a "transparent" approach vs. anonymous
 - Don't give out personal information on the internet

Old Problems (cont.)

- Fraud:
 - Becoming less of a problem
 - Pre-Bricklink days, depended upon "online" reputation
 - Leverage buyer/seller ranking system on eBay and Bricklink
 - "Buyer Protection" through PayPal & eBay

New Problems

- Fragmentation/Isolation:
 - As the community grows, groups split off and become isolated from the whole
 - Groups become more focused (positive), but creates a "us vs. them" point-of-view
- Collection of Usernames/Passwords:
 - Each web-site requires a different username/ password

New Problems (cont.)

- More Work to Post Announcements:
 - Hours spent sending out announcements for events, display & MOCs; not central location to post & distribute
- Avatars/Hidden Identities:
 - Good when privacy is concern
 - Bad when it protects online predators
 - Further fragments community
 - Disconnect from real name, username, and MOCs

New Problems (cont.)

- Limited "off the shelf" software:
 - Forums, Bulletin Boards, Frameworks (what many fan of LEGO community web-site are based on) don't play well with other web-sites.
 - not all offer RSS feeds
 - many have their own account management & don't support OpenID
 - many have their own calendars, photo galleries, etc. with little or no integration support
 - Software written to be the "focus" of a community, not a part of the larger online community

New Problems (cont.)

- Limited "off the shelf" software (cont.)
 - No common API (or application programming interface) for sharing information
- Duplication of announcements
 - Good because it gets the word out to the larger community
 - However, for some things like MOC announcements, the same MOC will show up on several different blogs
 - Lazy bloggers will rehash other blog content
- MOC Fraud
 - A fan will try to pass a MOC off as their own for a contest (LEGO Universe)

Tools

- Tools for keeping up with the community:
 - Fan of LEGO Event Calendars:
 - Based on Google's Shared Calendars
 - Helps to get your word out about your event/display/convention
 - Anyone can subscribe to the calendars
 - There's a Google API for adding events automatically via a programming language
 - Anyone can contribute events to the calendars! (just e-mail me)
 - Anyone can add it to their web-site! (e-mail me, and I'll show you how)



Fan of LEGO Event Calendars

LEGO Fan Activities						
Today June 2009 ▼						Month Agenda 💌
Sun	Mon	Tue	Wed	Thu	Fri	Sat
31 ◀ BayLUG: MakerFa	Jun 1	2	3	4	5	6
7	8	9	10		7pm SLTC Meet-up	
14	15	16	17	BrickWorld 2009	19	20
PrickWorld 2009	22	23	24	25	26	Fana'Briques 2009
Fana'Briques 200 BayLUG: Meeting a	29	30	Jul 1	2	3	4
Events shown in time zone: Eastern Time						

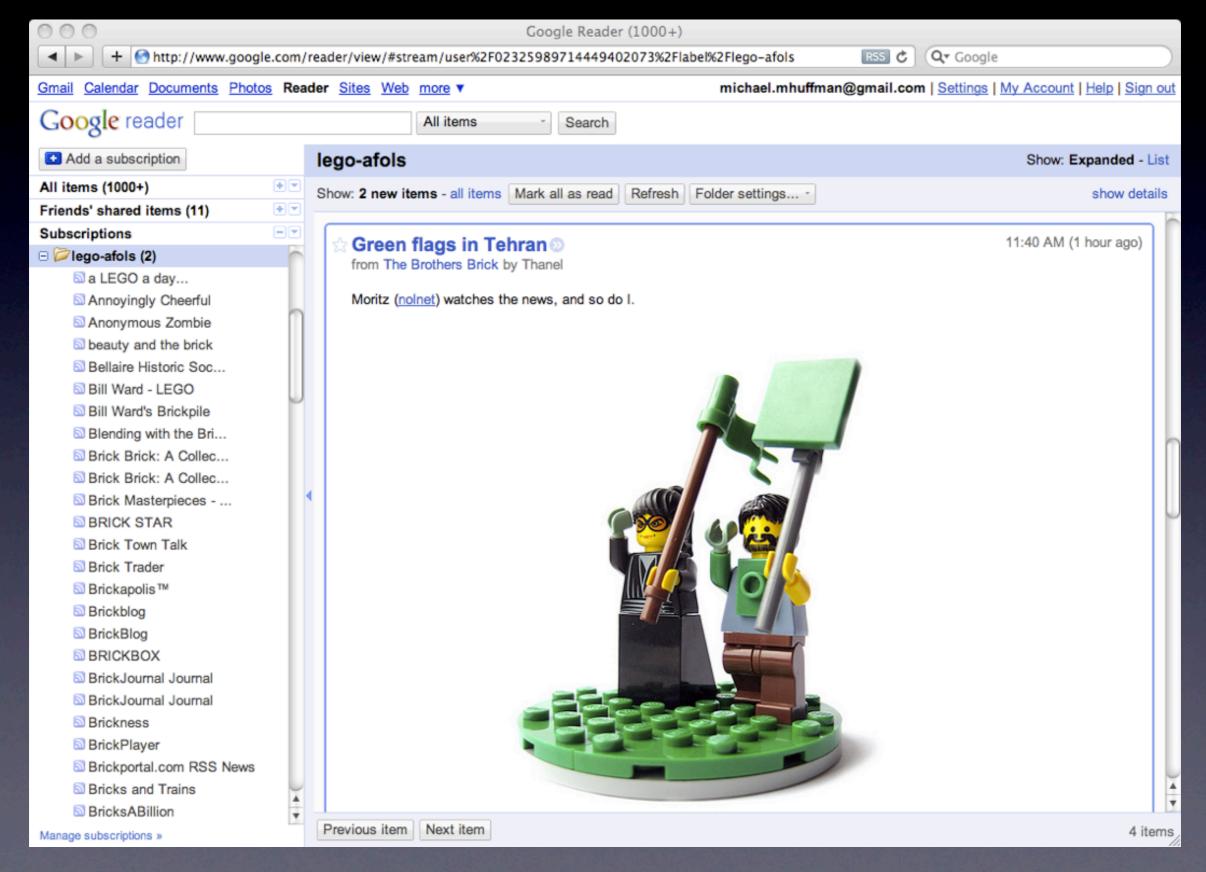
Tools (cont.)

- RSS (News) Feeds:
 - Aggregators: Google Reader, Bloglines, etc.
 - Need a jump start in Fan of LEGO RSS feeds?
 (E-mail me and I'll send you a OPML export, a collection of 300+ fan of LEGO related RSS feeds).

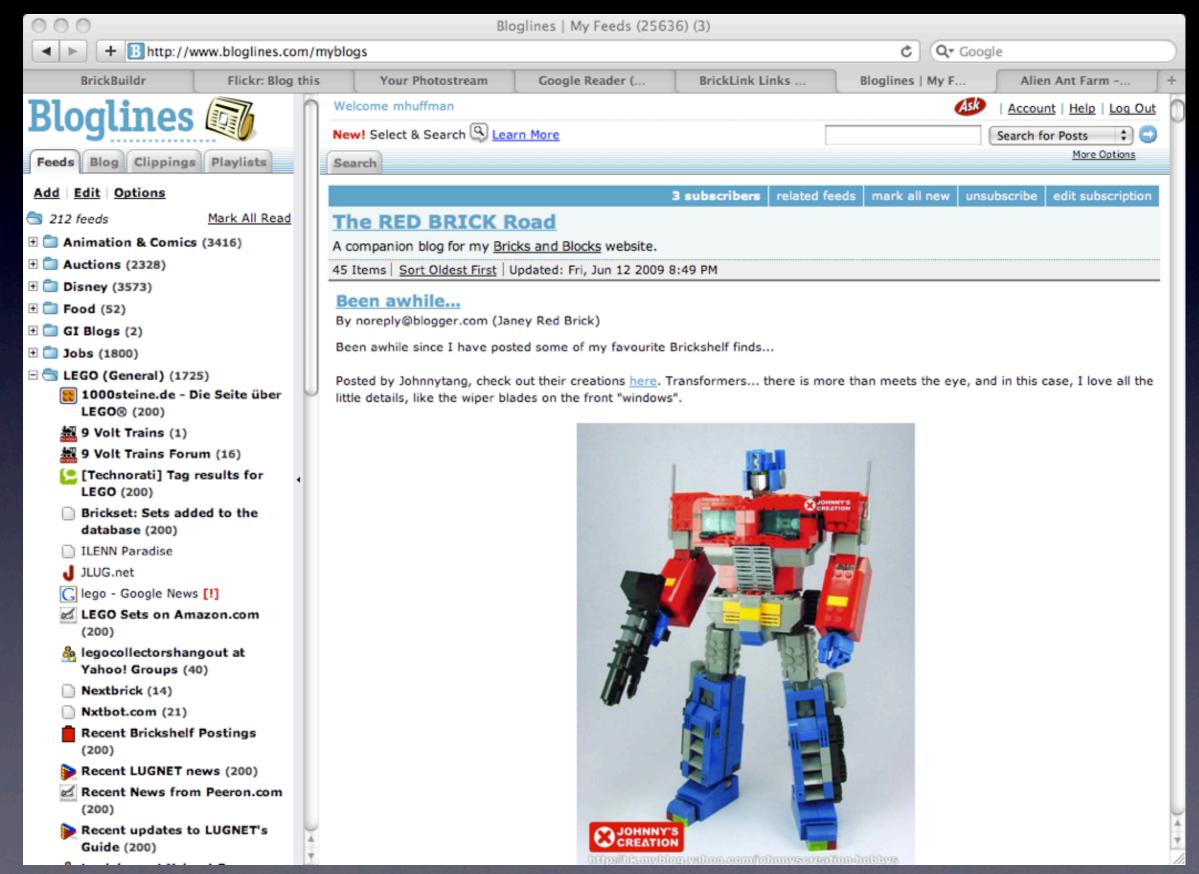
Tools (cont.)

- Pros:
 - Help gets the word out.
 - Separates the signal from the noise.
- Cons:
 - Subject to editorial whim
 - no filter controls
 - not all web-sites support it

Google Reader



Bloglines



The Future

- Technologies the LEGO fan community should look at, if not embrace:
 - OpenID
 - The Holy Grail of IT: Single Sign-on
 - One single point of account authentication
 - Fan of LEGO web-sites query same authentication server for credentials; no longer a need to sign into each different Fan of LEGO web-site
 - Problem: when one account is hack, all accounts are susceptible
 - Google Waves
 - E-mail, communication, and collaboration re-imagined by Google
 - Take one part e-mail, one part wiki, one part conversation recorder, and one large part centralized communication; simmer at Google for a few years, and you have Google Waves

The Future (cont.)

- OpenSocial
 - Share data & contacts across different social networking web-sites
 - API could be developed (on the backbone) to share information across fragmented LEGO communities
- iPhone Apps/Mobile Devices
 - Access the LEGO community on your mobile device
 - New ways to push out content

The Future (cont.)

- A LEGO news-wire service?
 - Like the AP, news worthy subjects from various Fan of LEGO web-sites could be pushed to a central location
 - Articles can be redistributed (with minimal moderation) to the larger community
 - Web-site contributers would have rights/access to republish the content, applying their own editorial filters (leverage article tagging)
 - Could leverage RSS technology with some modifications
 - Allows web-sites to publish once, and get the word out to many locations
 - A framework, not a total solution

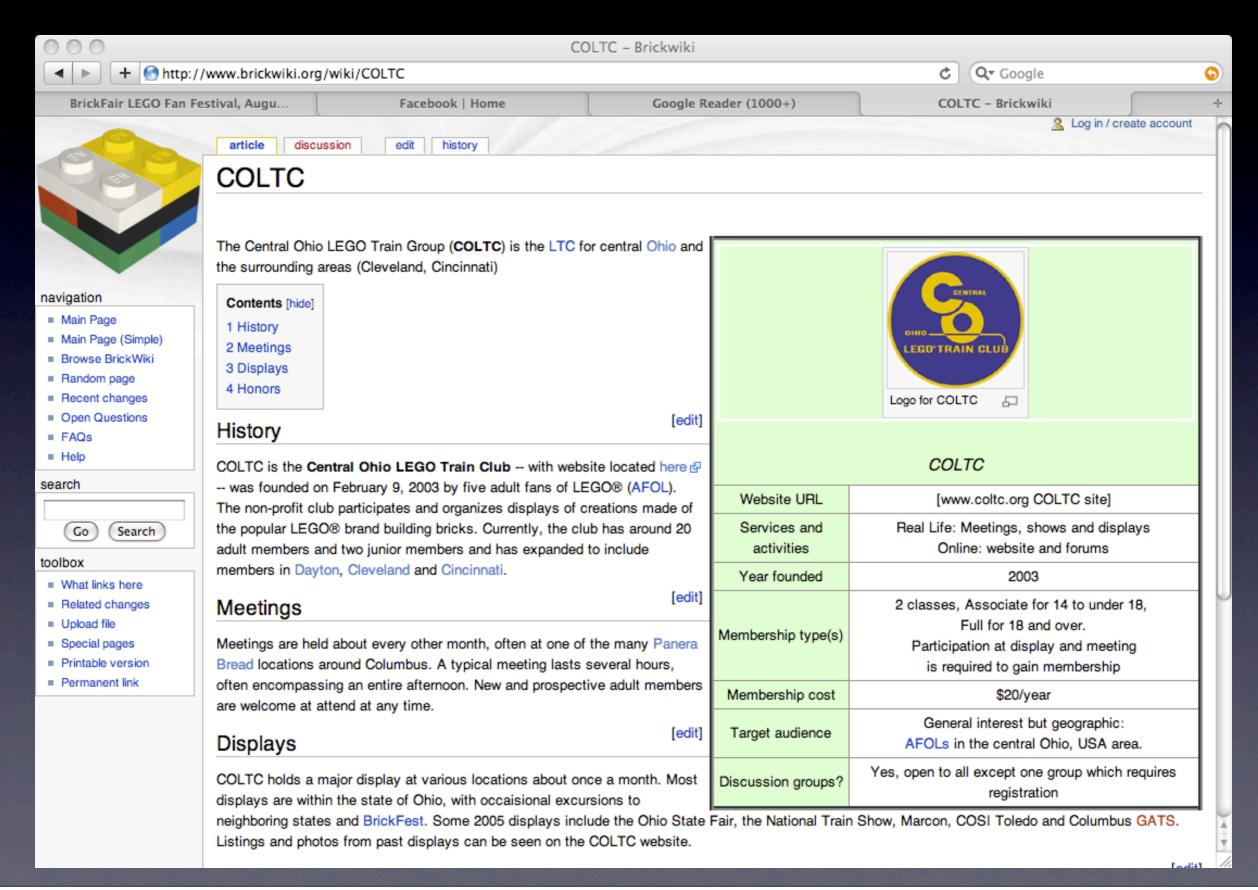
The Future (cont.)

- A LEGO digg service?
 - Problem: Reading only blog posts, general conversations are missed
 - Conversation threads could be spot-lighted
 - Enough people say "I like this", a canned message relating to the item could be sent to the LEGO news-wire service
 - A LEGO digg service could work like LUGNET's Top Stories
 - Tagging would allow for more ways to view "Top Stories" (ie. top stories in Pirate, top stories relating to new building techniques, etc.)

Preservation Society

- Should we preserve our online LEGO community past? If so, how?
- Is there a need for a trust?
- Are current fan sites doing enough?
 - At IT level: Back-ups, redundancy, fail-over
 - At a social level: Multiple admins, people to carry on the project
- The first step, contribute to Brickwiki!

Brickwiki





- Should we be more diversified or unified? Or is there a balance?
- What level of involvement should TLG play in fan of LEGO community development?
- How would you like to see the fan of LEGO community evolve next?
- What would you like to see different? What frustrates you (online) that would like to see change?